

2020 - 2021 Annual Report



Urban Resource Institute



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Celebrating 40 Years of Impact

Urban Resource Institute Leadership, Vision, Mission, and Values

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Message From Our Leadership

Dear URI friends and supporters,

It is with great pride that we share the 2020-2021 Urban Resource Institute (URI) Annual Report, encompassing our 40th anniversary year creating positive impact for New York's most vulnerable populations. Since 1980, URI has provided shelter, safety and services to individuals and families in crisis and empowered them to find long-term stability. In four decades, we have become the largest provider of domestic violence residential services and a leader in services for homeless families through unwavering dedication to the mission, a legacy of innovation, and demonstrated impact on clients and communities.

During our 40 years of impact, we've also championed an approach that provides a continuum of care with comprehensive programs and trauma-informed methods to become a model for peer organizations in New York City and beyond.

This report covers January 2020 through June 2021, reflecting a transition in our reporting from a calendar to fiscal year, and it covers an extraordinary time for the Urban Resource Institute, our city and our country. This time was unprecedented not only because of the well documented challenges, from COVID to natural disasters to social unrest, but also for how we, as an organization, were able to maintain our services and staff levels, hold fast to our strategic plan, and thrive and grow in significant areas to drive our mission and influence our sector. Highlights of our achievements include:

- **Impact:** URI opened three new homeless shelters and one domestic violence shelter, reducing risk and increasing safety for a total capacity of 2,200 adults and children each night.
- **Innovation:** Our People and Animals Living Safely (PALS) program produced the comprehensive PALS Report & Survey: Domestic Violence and Pets: Breaking Barriers to Safety and Healing, to provide thought leadership and actionable recommendations for the animal welfare and DV sectors.
- **Continuity:** In the face of the pandemic, non-residential programs shifted seamlessly to virtual offerings, ensuring our full portfolio of prevention, intervention and support programs and services continued to engage and support clients.
- **Commitment:** Our essential staff went above and beyond every day to keep our shelters open, programs running, and clients safe through the pandemic. Our leadership responded by instituting COVID safety measures and providing appreciation pay for frontline workers in the first months of the pandemic.
- **Leadership and Recognition:** Our leaders and staff received numerous awards for impact, influence and expertise, and our CEO and leadership team continue to be tapped to serve on councils and committees at the sector, city and state level, and to provide expert testimony, that drive guidelines, policy and legislation.

As we look back on the achievements of the 18 months covered by this report, and with pride on 40 years of impact, we are focused on the future. We remain committed to our vision of a world free of domestic violence and homelessness, and steadfast in our dedication to lead URI into our next phase of growth and impact for the benefit of our clients, our staff and our sector.

In service and gratitude,



Whittaker Mack III,
MBA, CFP®
Chairman
Board of Trustees

A handwritten signature in black ink, appearing to read "Whittaker Mack III".



Nathaniel M. Fields
Chief Executive Officer
Urban Resource Institute

A handwritten signature in black ink, appearing to read "Nathaniel Fields".

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Amazon

Reina Yasuoka

Global Program & Business Manager
IBM

Vision, Mission & Values

 [MISSION](#)

Vision

A world free of domestic violence, homelessness, poverty, and trauma, where individuals and communities are safe, stable, and thriving.

Mission

To empower individuals, families, and communities, particularly communities of color and other disenfranchised populations, to end cycles of violence, homelessness, poverty, and trauma by increasing safety and resiliency.

Values

Client Focus

We are proactive about understanding client needs and the factors that have an impact on them, while striving to make a difference in their lives.

We build genuine, compassionate, professional relationships with clients and take a sincere interest in them as individuals.

Integrity

We exhibit honesty, fairness, and professionalism, and adhere to our code of ethics when interacting with each other and those who we serve.

We honor our commitments and keep our promises.

Innovation

We are open and adaptable to change, value creativity and innovation, and seek new ways to fulfill the organization's vision, mission, and goals more effectively.

We encourage intellectual curiosity and the spirit of continuous learning.

Philanthropic Orientation

We demonstrate sensitivity, compassion, and a helping orientation to each other and those who we serve.

We are ambassadors of the URI mission and deeply care about the work performed by self and others.

Service Excellence

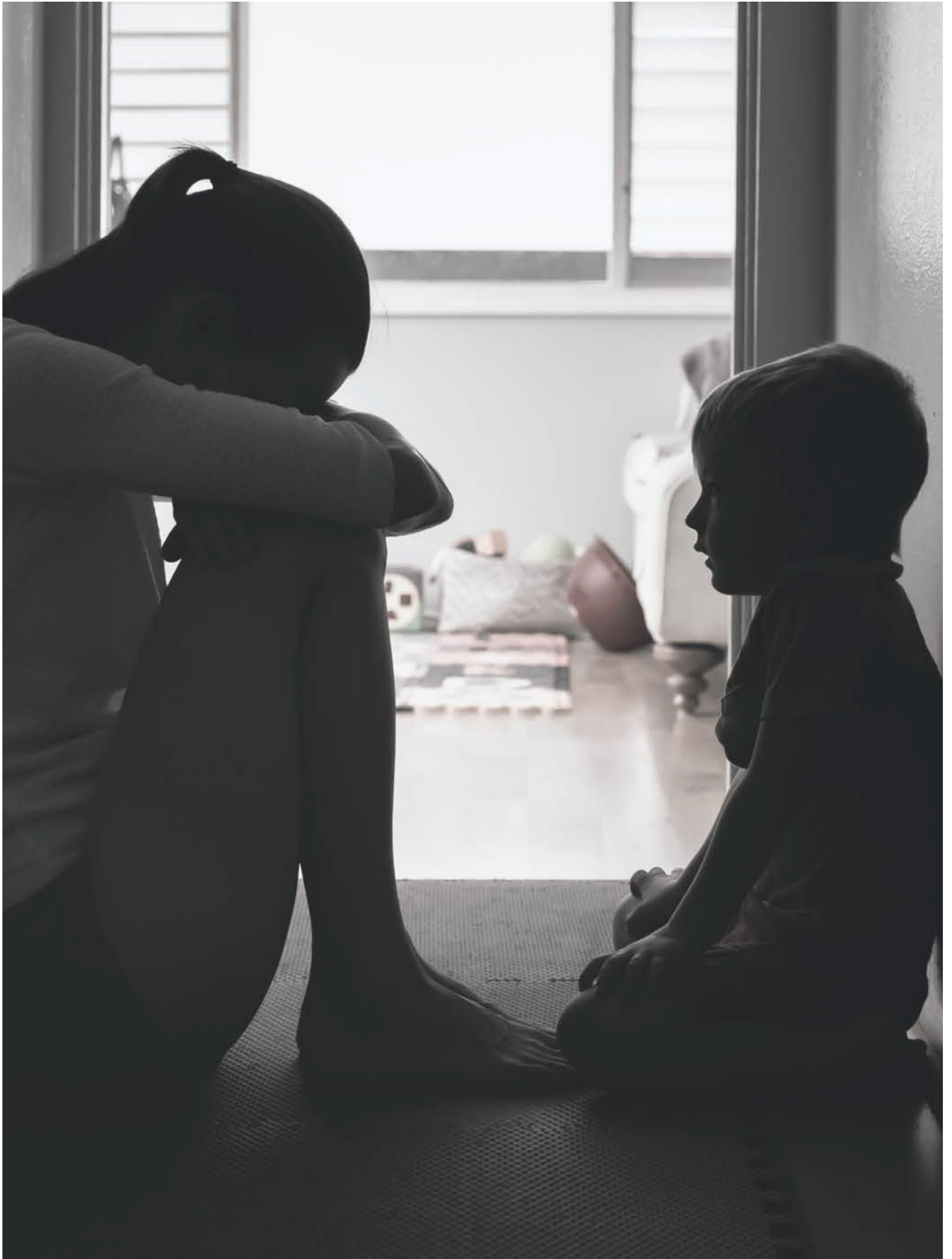
We maintain persistent efforts to achieve goals and provide superior services to each other and clients.

We continuously demonstrate credibility and reliability through quality work.

Transparency

We communicate openly and honestly, with active lines of communication.

 [MISSION](#) urinc.org/mission



Domestic Violence Services & Programs

URI began serving the survivors of domestic violence four decades ago, yet still today, one in four women and one in nine men experience abuse at the hands of a domestic or intimate partner in their lifetime. It is a pervasive but all too often unseen issue, and the isolation of the pandemic exacerbated the incidence of domestic violence while making outreach for help even more challenging. Abuse includes not only physical violence, but also financial, emotional, technological, and sexual abuse, leaving victims without the network, resources, confidence, or opportunity to escape. Because of this, **domestic violence remains a leading cause of death for women and a major contributor to family homelessness.**

From humble beginnings at Harlem Hospital in 1980, with shelter for about a dozen families, **URI is the largest provider of domestic violence residential shelter services in the United States**, and continues to expand in breadth of shelter capacity as well as comprehensive portfolio of client-centered, trauma-informed services. In the 18 months of this report, URI has opened new shelters, added critical programs that support clients transitioning out of shelter, and made shelter a more beautiful and inspiring place to live and heal.

A few highlights include:

- To expand our capacity, URI opened Family Pathways in Brooklyn, NY in June 2021, a new transitional shelter with 70 apartment-style units that can serve families and their pets each night. This brings our total domestic violence shelter capacity to 1200 total beds, while ensuring more individuals have the continued supportive services they need after emergency shelter.
- With a focus on clients thriving after shelter, URI's New Journey Rapid Rehousing Program was launched as a unique rental assistance program offering short-term financial assistance and specialized services to domestic violence victims seeking permanent housing. A \$1 million grant from the US Department of Housing and Urban Development in partnership with the URI Economic Empowerment Program provides clients with financial and programmatic resources to obtain permanent housing after shelter and reduce the rate of homelessness due to domestic violence.
- In our goal to provide uplifting and healing environments, URI commissioned local mural artist Elijah Minton to design and execute one-of-a-kind murals at several shelters, including PALS Place and Harmony House's Pet Haven. Generous funding by the Banfield Foundation and PetSmart Foundation supported creation of these murals, with bright whimsical scenes and words of inspiration to help residents - adults and children - dream big for the future.

[DOMESTIC VIOLENCE](#)





[PROGRAMS FOR HOMELESS FAMILIES](#)

uriny.org/program/homelessness

Programs For Homeless Families

A consistent, safe place to call home is the foundation for a stable life. Housing status directly relates to health and education outcomes, and provides a crucial sense of security for both adults and children. Yet **there were more than 100,000 people utilizing shelter in New York City last year, including more than 30,000 children, which is a 20% increase compared to 10 years ago.**

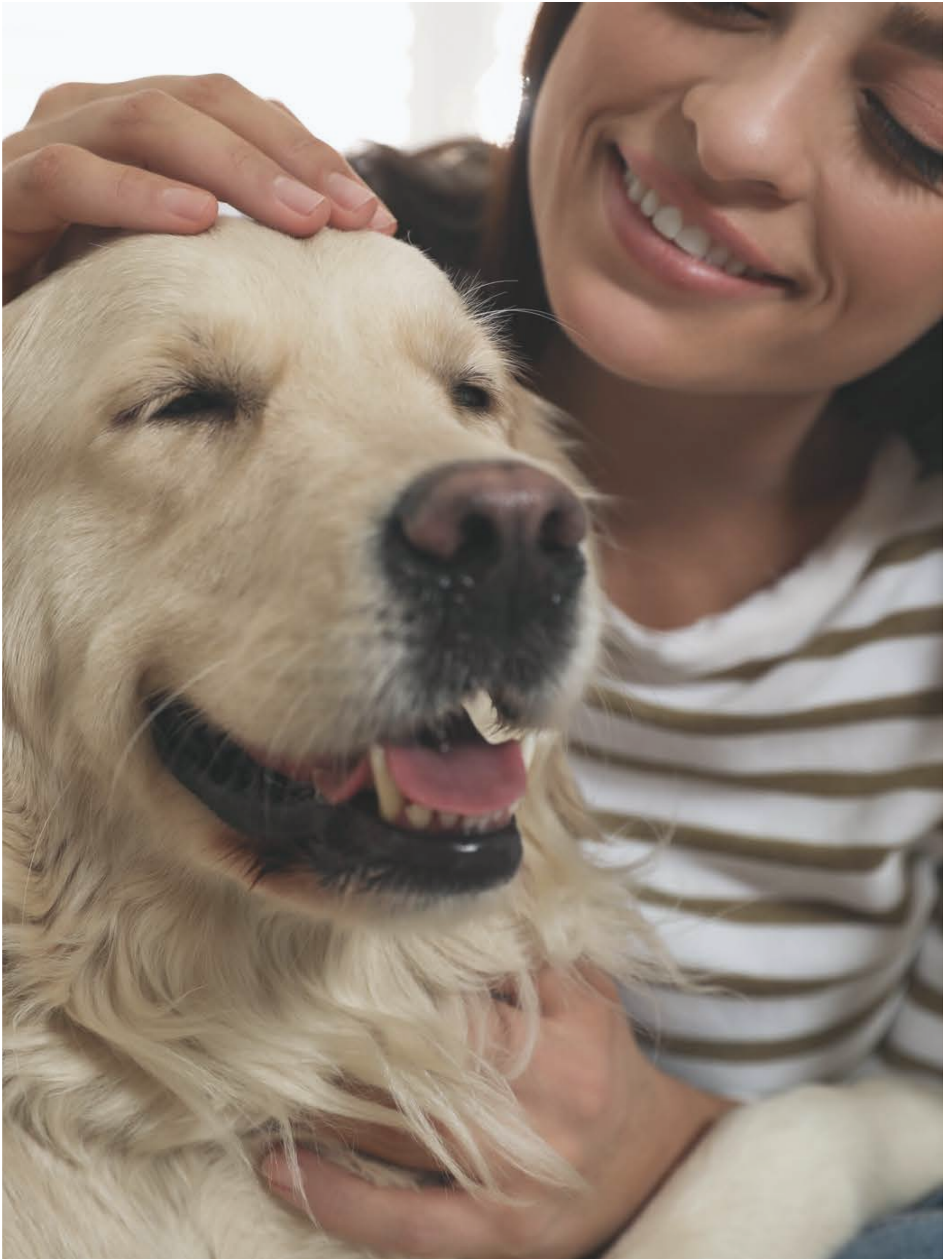
URI's Programs for Homeless Families provides New Yorkers experiencing homelessness with vital shelter and comprehensive resources that are essential in breaking cycles of poverty and help residents work towards long-term stability. **In 2020-2021 URI operated nine shelters for homeless families with the capacity to house 431 families each night**, an increase in capacity by more than 50% in this critical period where the challenges of COVID-19 made the concept of safety and home especially compelling. Some key highlights:

- In these 18 months, **URI housed 584 homeless families, including 2,044 children.**
- In addition to residential shelter, **URI provided 10,516 individual services to homeless families**, including creating sustainable living plans, connecting families to landlords for permanent housing, offering education resources, ongoing case management, and more.

- Our impact is best measured not only by those who use our services, but those who are empowered by them to thrive after shelter. In this period, **216 client families were able to exit shelter and move into permanent housing** with the assistance of the URI team.
- In December 2020, **URI took on management of two homeless shelters**, Travel Lodge and Ozone Inn, at the request of New York City. Together, these facilities provide **113 new shelter units for families experiencing homelessness.**
- In April 2021, URI opened its first **Bronx-based Tier II transitional homeless shelter**, with the capacity to serve 41 families.

[PROGRAMS FOR HOMELESS FAMILIES](#)





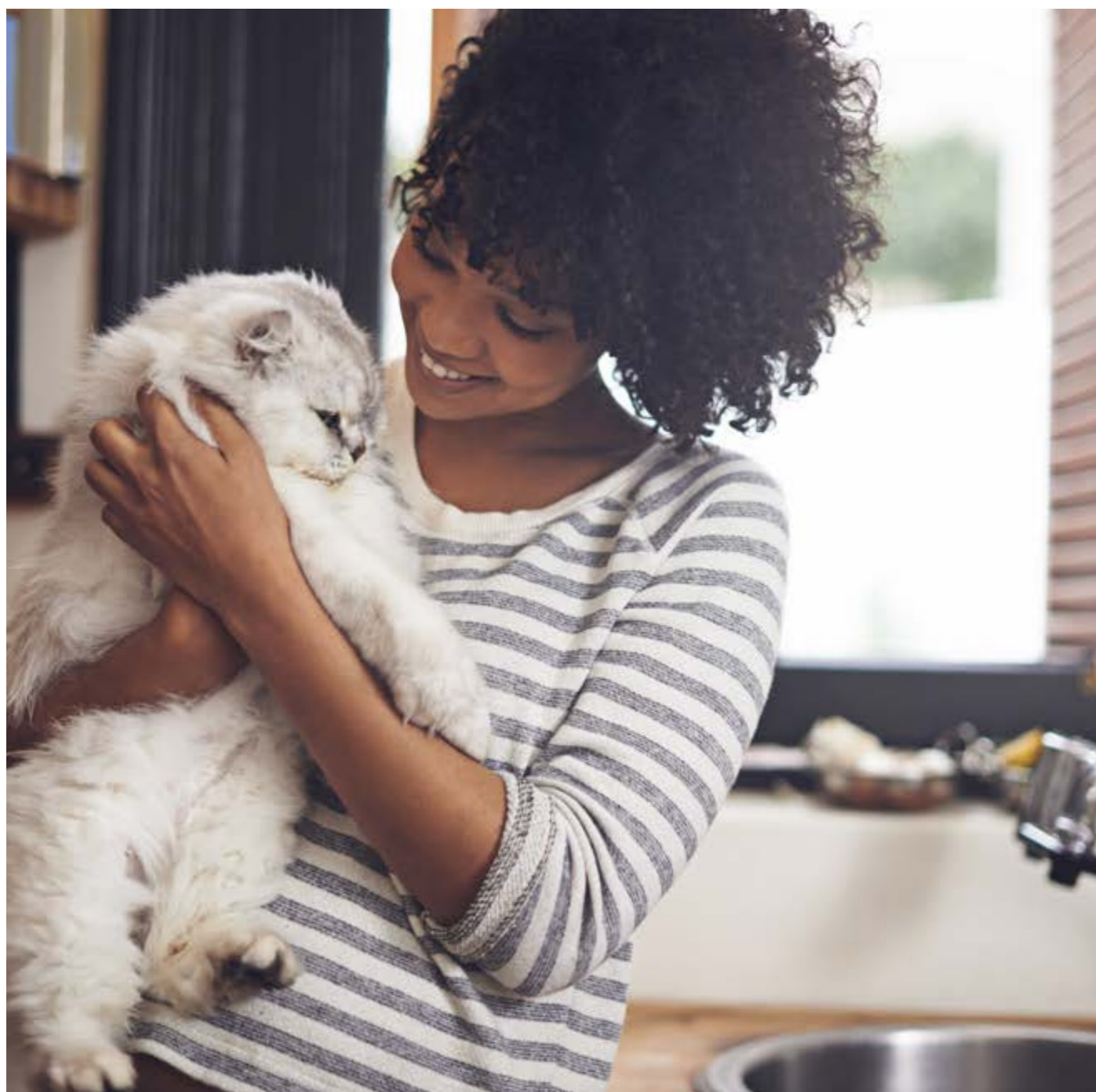
People and Animals Living Safely

URI's pioneering People and Animals Living Safely (PALS) program continues to be the only domestic violence shelter program in New York City offering co-living of survivors and their pets, and is among approximately 3% in the US to offer the opportunity for survivors to live and heal together with their pets. Offering **172** pet-friendly apartments across seven domestic violence shelters, the PALS program breaks the barrier to seeking safety for survivors with pets and helps maintain the important human-animal bond in times of trauma. Some PALS highlights in 2020-2021 include:

- PALS celebrated its 400th pet served
- **The PALS Report and Survey: Breaking Barriers to Safety and Healing was released in May 2021.** The PALS Survey portion reported results of a groundbreaking survey in partnership with the National Domestic Violence Hotline, the first of its kind collecting responses from survivors in critical moments of decision-making. The findings starkly reinforced the intersection of pets and domestic violence, including the decision to seek shelter and ability to heal: 50% would not seek shelter without their pets, 91% noted their pet was important to their capacity to heal, and 72% were not aware that some shelters accommodated pets. <https://urinyc.org/palsreport/>

- The **PALS Report** section documented the impacts of the PALS program to date, best practices and key learnings, and specific recommendations and action steps for a wide array of stakeholders, from government agencies to service providers to corporations to private citizens.
- URI hosted a **virtual panel event** on the intersection of pets and domestic violence, convening leading experts in animal welfare, domestic violence, government, and philanthropy. The event drew a global audience of 800 viewers across 7 countries and 40 U.S. states. <https://urinyc.org/events/breaking-barriers/>
- PALS staff spoke at numerous **conferences and events** hosted by advocacy groups, trade organizations, and government agencies to raise awareness of pets and domestic violence, advocate for funding, and support the expansion of pet-friendly shelters and services.
- Danielle Emery, Director of the PALS Program, and Jennifer White-Reid, Senior Vice President of Domestic Violence Residential and Legal Programs, were both named 2020 **Advocates of New York City** by The NYC Mayor's Office to End Domestic and Gender-Based Violence.

[PEOPLE AND ANIMALS LIVING SAFELY](#)



50%

of respondents would not consider shelter for themselves if they could not take their pets with them.

72%

of respondents were not aware that some shelters accommodated pets.

91%

of respondents noted their pet was important to their capacity to heal.





Economic Empowerment Program

In 98% of domestic violence cases, economic abuse occurs, and it is often the main reason survivors stay or return to abusive partners. URI understands that establishing economic security and stability is an integral part of holistic care for our clients and an essential part of a survivor's healing and future success. The EEP team pivoted due to the impacts of COVID, delivering remote learning and providing laptops and email addresses to participants. Highlights of achievements include:

- **303** total clients were served. Of these, **92%** identify as Black and/or Latinx, and **74%** have at least a HS education or GED.
- **Financial Education Workshop Series** was piloted for clients on topics such as taxes, credit & debt, and budgeting & savings.
- NYC Mayor's Office to End Domestic and Gender-Based Violence rolled out a new micro grant program for survivors of domestic violence, and the EEP staff collaborated with DV shelter Program Directors to complete **200** applications on behalf of clients.

- Collaboration with the Andromeda Community Initiative, Inc. (ACI), offered clients a seven-week **hands-on training, certification, and job placement assistance** in construction fields such as masonry.
- Partnership with Fiscal Management Associates (FMA) offered clients **nonprofit bookkeeping and financial training** and internship placements with nonprofits.
- MOUs were signed with five new partners for external referrals to **internships and training**: Her Justice, the Hope Program, NPower, Quincy Asian Resources Inc., and Cypress Hills.
- **Economic Empowerment Center** was opened in midtown Manhattan, where trainings and classes will take place with a focus on jobs of the future through a **Fabrication Lab (Fab Lab)**. While the staff is able to use the office space, utilization by clients has been postponed due to the pandemic.

[ECONOMIC EMPOWERMENT PROGRAM](#)





[RELATIONSHIP ABUSE PREVENTION PROGRAM](#)

urinc.org/program/relationship-abuse-prevention-program

Relationship Abuse Prevention Program

As part of the commitment to break cycles of violence and prevent future abusive behavior, URI delivers the Relationship Abuse Prevention Program (RAPP) to high schools and Early RAPP to middle schools across New York City. Often a learned and repeated behavior, abuse in its many forms can begin in teen and preteen years, and youth who witness violence in the home are significantly more likely to be abusers or victims in adulthood.

URI's comprehensive, proactive approach incorporates prevention and early intervention programs, education, and outreach to teach healthy relationships within dating, friendship, and family to build the foundation of a healthier future. In 2020-2021 the RAPP Coordinators and Early RAPP Community Educators pivoted to virtual and online programming to maintain the reach and impact while managing school closures due to COVID.

Despite these challenges, program highlights include:

- URI facilitated Early RAPP programming in 19 middle schools and RAPP programming in 24 high schools throughout New York City, reaching **40,000** students each year across all five boroughs.

- With the onset of school closures and lack of in-person options, URI provided uninterrupted RAPP and Early RAPP programs through **virtual events and sessions** and active social media networks for participants, along with remote support for administration and teachers in participating schools.
- RAPP created a 5-week **virtual summer program** for youth in place of the in-person sessions of past years, ensuring continued education and training and engagement of student participants.
- Early RAPP facilitated a 3-week summer program for middle school students on healthy, equal relationships at school, at home, and in their community.
- The virtual programming encouraged honest expression of ideas and emotions through creative outlets such as theater, poetry, writing, game nights, and anime workshops.

[RELATIONSHIP ABUSE PREVENTION PROGRAM](#)





Abusive Partner Intervention Program

A comprehensive approach to ending cycles of abuse must acknowledge and include engagement with those who cause harm as part of the solution. The long-term safety of our past, present, and future clients requires trauma-informed intervention for perpetrators of abuse.

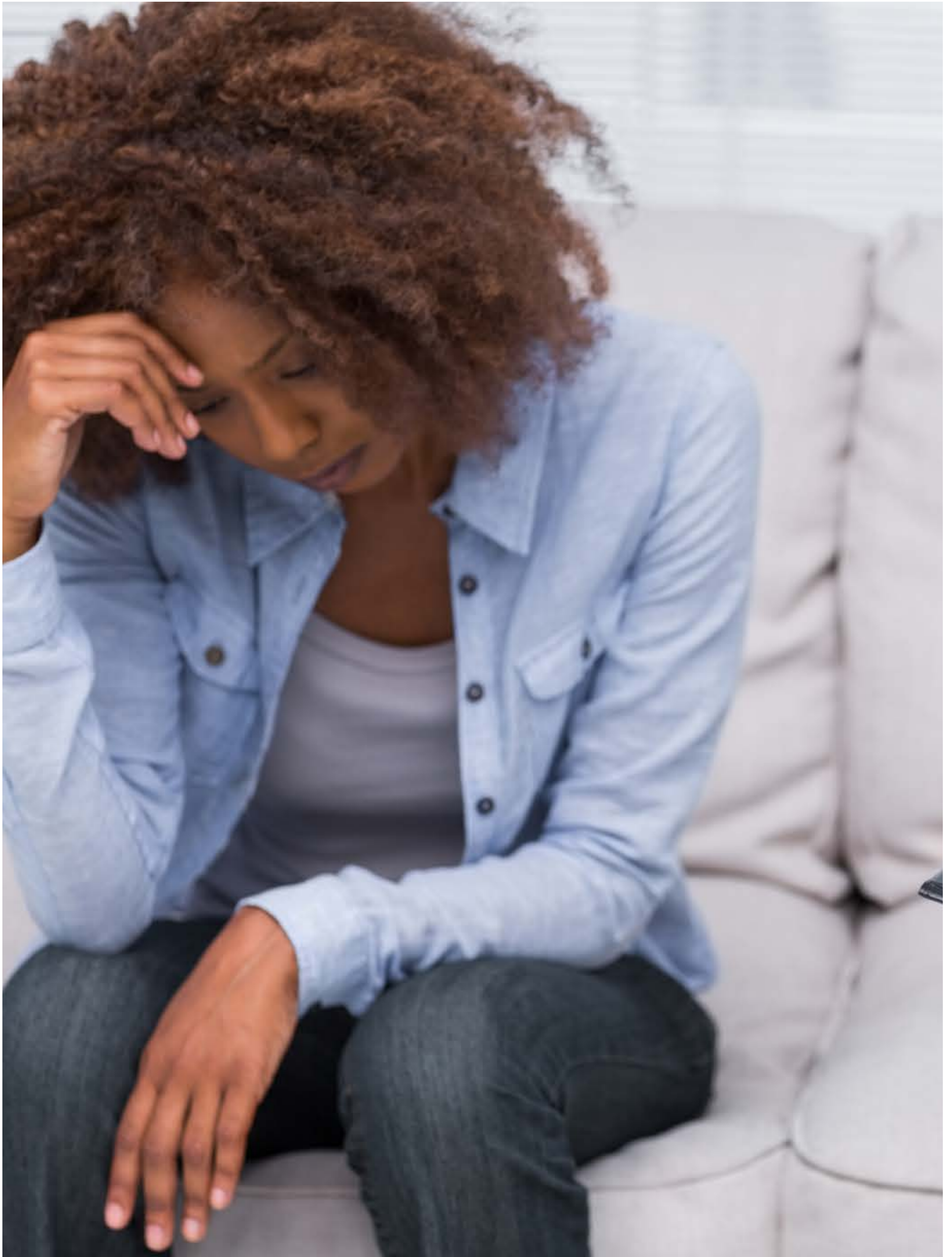
Our Abusive Partner Intervention Program (APIP) aims to reduce recidivism and foster accountability for participants to develop healthier habits and prevent future incidents of violence. While considered controversial by some, URI is committed to intervening with abusers to prevent future abuse as well as to help restore the individuals to a healthier path forward.

- As a **pioneer of intervention programming**, URI was invited to share our unique and first-hand experience of working with perpetrators in various forums over the past 18 months, including testifying at the New York State Office for the Prevention of Domestic Violence's Public Hearings on Accountability for Those Who Harm Their Intimate Partners.
- APIP was awarded a **grant to develop a non-mandated program** curriculum in partnership with the Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) to share the successful program model with the field.

- In pursuit of **continued innovation and improvement**, APIP worked with the Urban Institute of Washington D.C., a think tank focused on economic and social policy, and the City University of New York to assess our program's curriculum and accurately measure the outcomes.
- A **major report on APIP** titled Creating a Trauma-Informed Abusive Partner Intervention Program was published in June 2021 by the District Attorney of NY County, City University of NY (CUNY) Institute for State and Local Governance, and the Criminal Justice Investment Initiative.
- Providing a consistent, trauma-informed lens to the full suite of our offerings and investing in the development of our internal team, our APIP staff completed **certifications in post-traumatic growth**.

[ABUSIVE PARTNER INTERVENTION PROGRAM](#)





[LEGAL EDUCATION ADVOCACY PROGRAM](#)

urinc.org/program/leap

[CRIME VICTIM SERVICES PROGRAM](#)

urinc.org/program/crime-victim-services

Legal Education Advocacy Program & Crime Victim Services Program

URI's **Legal Education Advocacy Program (LEAP)** provides clients with information and services to assert their legal rights in pursuit of a safe and independent new life. While significant support and resources are available to survivors of abuse, the processes to obtain them can be complicated and appear inaccessible.

LEAP ensures clients know about all legal options and can leverage them to rebuild safe, sustainable futures. Despite the challenges of the pandemic, LEAP continued to deliver critical services to clients, and highlights include:

- **1,867 services to 423 individuals**, including domestic violence and homeless clients, from January 2020 through June 2021.
- To keep families safe and together, LEAP provided **236** services related to **family law** issues such as custody, visitation, and child support.
- Client-centric legal services were provided to **294** individual clients through **criminal or civil justice** assistance, and **125** received personal advocacy or accompaniment.

- LEAP Paralegal and LEAP Staff Attorney provided support for special visas, continued presence application, and other **immigration relief** in **485** instances.
- Through our vast network of **supportive services**, LEAP also provided 534 referrals to **234** clients for appropriate public resources on victim rights and services, criminal justice process, medical services, and more.

LEAP also works alongside **URI Crime Victim Services Program (CVSP)**, which utilizes a trauma-informed and client centered approach to provide comprehensive, direct services to domestic violence survivors, including individual and group counseling, safety planning, and advocacy.

Through CVSP, clients are connected to the resources of the New York State Office of Victim Services (OVS).

[LEGAL EDUCATION ADVOCACY PROGRAM](#)

[CRIME VICTIM SERVICES PROGRAM](#)



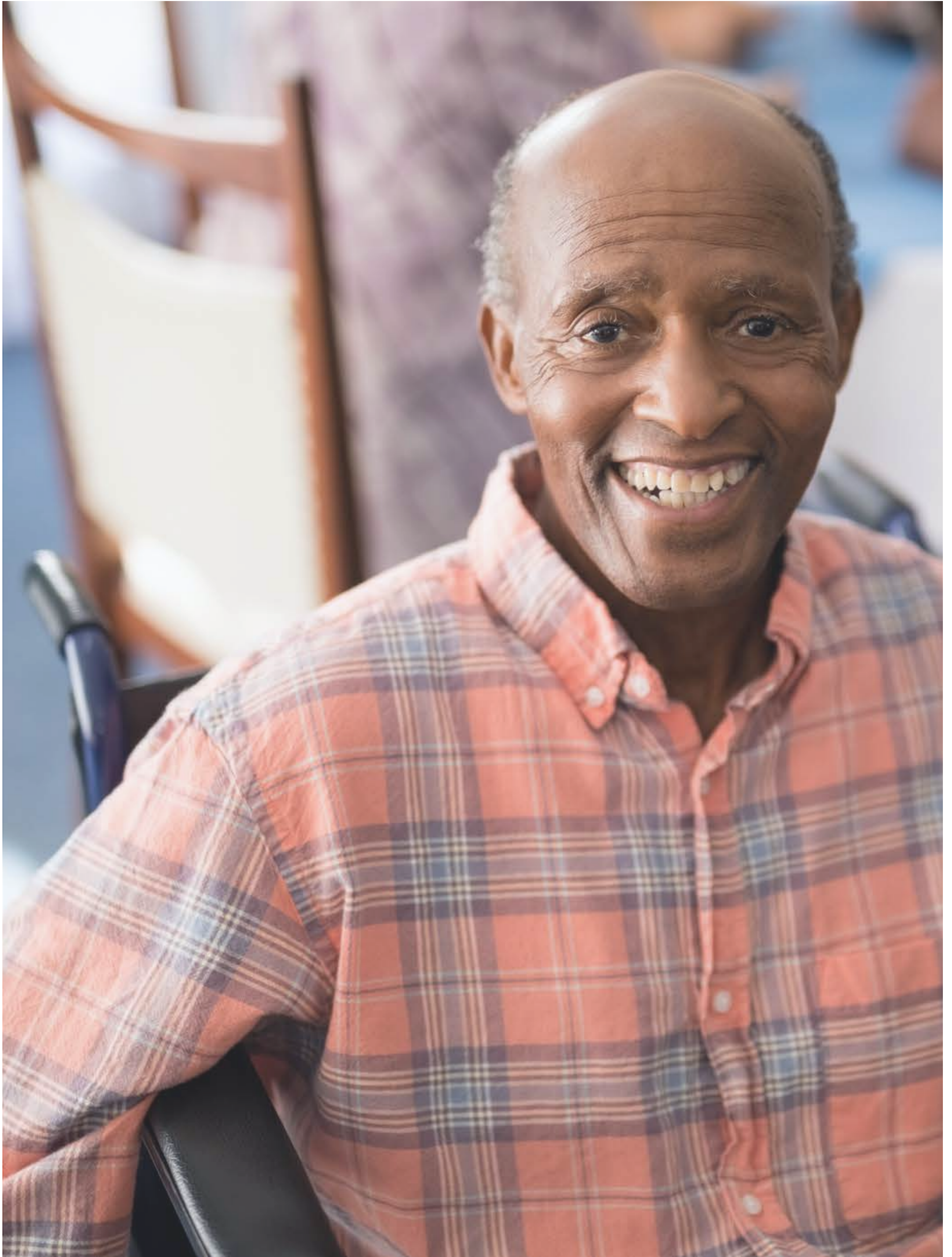


Quality Improvement Evaluation and Training

URI's commitment to innovation, assessment, and continuous improvement is demonstrated by the development and expansion of the QIET team: Quality Improvement, Evaluation, and Training. The work of this department, which is unusual among most social service providers, ensures a constant focus on the quality of our client-focused services, ongoing staff development, and data-driven evaluation of our impact. In the period covered by this report, much of the QIET work focused on the impacts of COVID and ensuring successful delivery of client services and staff wellbeing, including:

- All trainings and sessions were transitioned to virtual sessions and carefully restructured within the new format.
- **27 new trainings** were launched, including eight specifically addressing staff challenges brought about by the impacts of COVID of work and life.
- **366 training sessions** on a wide variety of skills and topics were delivered to staff across all URI sites and programs.
- A virtual New Employee Welcome Week, aka NEWW, was piloted and implemented to deliver **improved and efficient onboarding** for new employees each month.
- Ongoing **staff feedback** was collected through a variety of surveys on topics such as services assessments, travel, remote work, and COVID-related requirements to ensure staff input into programming and policies as URI adapted to the changing pandemic regulations and requirements.
- QIET conducted the Shelter Residents Seeking Safety During **COVID-19 Survey**, interviewing 50 recent shelter residents across URI's ten emergency shelters about their experiences seeking help during this crisis. The purpose was to help understand and respond to the changing needs and experiences of survivors during the pandemic.
- The **COVID-19 Services Assessment** in DV and HF Residential Program was conducted with interviews in 18 URI domestic violence and homeless family shelters to assess and standardize service delivery while adapting to the many impacts of the pandemic.





Programs For Adults With Developmental Disabilities

URI's wraparound, client-centered approach to residential and supportive services has long served the unique needs of adults with developmental disabilities (DD) in residential and non-residential settings. After careful consideration, URI has made the decision to focus on our services for homeless families and domestic violence survivors and transition away from delivering DD services, including the programming regulated by the New York State Office of People with Developmental Disabilities (OPWDD) and administered at UCDD.

While we recognize the intrinsic value of providing services for people with developmental and intellectual disabilities, these services do not align with the URI strategic plan and objectives in our mission areas of domestic violence and homeless families. During the period of this report:

- Goodwill Industries of Greater New York and Northern New Jersey was identified as an experienced and excellent service provider to continue and expand operations of our transitional employment and training program. Effective January 1, 2021, URI successfully completed the transition of the Urban Center for the Developmentally Disabled to Goodwill Industries with a seamless transition ensured clients continued to receive high quality care by a qualified and dedicated provider.
- We have continued to work diligently to achieve a similar objective for our Residential Facilities for individuals with intellectual and development disabilities, but this transition remains in process. Meanwhile, URI continues to deliver quality services to our customers in this program.

PROGRAMS FOR ADULTS WITH DEVELOPMENTAL DISABILITIES



URI Response to Covid-19

Urban Resource Institute is no stranger to crisis. Since our founding in 1980, the mission of our work has been to address the trauma and crises of clients' lives. Through these four decades, URI has also faced crises in our hometown of New York City – natural disasters, violence, economic downturns, political upheaval, and more. Through these challenges – individual, civic and social – our programs and sites have been a refuge and a place of renewal, stability and support.

Since March 2020, the newest challenge facing URI, as well as our city and the world, is the COVID-19 pandemic, which has shaken our way of life and way of operating. The impact of the pandemic has made a safe home more essential than ever, while at the same time, the isolation of the pandemic exacerbated the danger to those in a domestic abuse situation, and the danger of contagion and need for safety precautions made life especially difficult for homeless families. For both of these vulnerable populations – domestic violence survivors and the homeless -- the challenges for URI and other service providers were to **maintain uninterrupted service and shelter** while adapting service delivery and maintaining excellence, along with convincing those in need that shelter remained an accessible and safe option.

Challenges bring ingenuity, and **URI rose to the occasion, remaining fully operational 24/7**; shifting non-residential services to virtual delivery; installing and leveraging technology; implementing all city, state, and federal guidelines and practices; tracking and monitoring COVID-19 impacts on our team and clients; and remaining committed to the safety of clients and staff. Some of our actions in response to COVID-19 include:

- We installed high-speed Wi-Fi throughout our homeless and domestic violence residences to ensure clients could participate in remote work and schooling without disruption. We moved to do so before any programs or funding was available from the City, understanding the urgency of access to Wi-Fi to sustain employment and education.
- We continuously **issued personal protective equipment (PPE)** to all clients and staff.
- In the midst of a national face mask shortage, we partnered with **Broadway's costume design union**, IATSE, who were out of work due to the shutdown, to **sew thousands of handmade masks** that were donated and distributed to clients.
- **Our Economic Empowerment Program secured over 40 laptops**, along with additional technology equipment, that were distributed to clients in shelter through the Mayor's Office Microgrant Program.

- The Abusive Partner Intervention Program collaborated with the CUNY Institute for State and Local Governance to train agencies funded under Criminal Justice Investment Initiatives (CJII) in new ways of working. Thirty-five representatives from various non-profit organizations and the Mayor's Office attended the virtual training session focused on Covid-19 related programming challenges and best practices for moving forward.
- URI's Homeless Families Program surveyed the families in shelter about their needs in response to the pandemic and **provided the necessary resources**: extra food at all sites, PPE, social services, activity packs for children, enhanced cleaning procedures, security booths to decrease contact, and equipment for remote learning, and more.
- In partnership with numerous agencies, including NYC Human Resources Administration, Housing Works, and the NYC Department of Health and Mental Hygiene, we provided **on-site Covid-19 education, testing, and vaccination** for staff and clients.
- We pivoted our annual gala to be a virtual event that successfully attracted a wide audience and raised significant funds.
- URI CEO **Nathaniel Fields was tapped to serve on various committees addressing the pandemic**, including: NYC Deputy Mayor for Health & Human Services 2020 Nonprofits and Social Services Advisory Council on "reopening" New York City; the special COVID-19 domestic violence task force of the New York State Council on Women and Girls; and the COVID-19 Response Work Group of the New York City Office to End Domestic and Gender-Based Violence (ENDGBV).

Our main priority through the pandemic has been the same as it was for the past 40 years: to **maintain continuity of care and service to our clients, and a safe and productive work environment for staff**. Our shelters have remained open and available at all times, and we engaged in a public awareness campaign to communicate to those in need that our shelters remain open, accessible and safe. We also produced and promoted safety tips for domestic violence survivors during COVID-19, including how and where to safely seek help.

We are extremely proud of our leadership and staff for tireless work to deliver on URI's mission, and grateful to our supporters and partners who were by our side through these challenging times. When we look at the history of URI, now in its 40th year, the 2020-2021 period will stand out as a time of challenges accepted and overcome.

Awards and Recognition

The New York City Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV)

2020 Advocates of NYC

Jennifer White-Reid

Danielle Emery

Isabel Spoehr

[READ ARTICLE](#)

Crain's New York

Notable Black Leaders and Executives 2021

Nathaniel Fields

[READ ARTICLE](#)

City & State

2021 Nonprofit Power 100

Nathaniel Fields

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Crain's New York

Notable in Nonprofit and Philanthropy 2021

Dr. Carla Smith

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City & State

2021 Nonprofit 40 Under 40

Liliana Velez

[READ ARTICLE](#)

Crain's New York

Notable LGBTQ Leaders and Executives 2021

Marsha R. Bonner

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Crain's New York

Notable Hispanic Leaders and Executives 2021

Liliana Velez

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To read about all awards, please see our online Newsroom:

<https://urinyc.org/media-room/>

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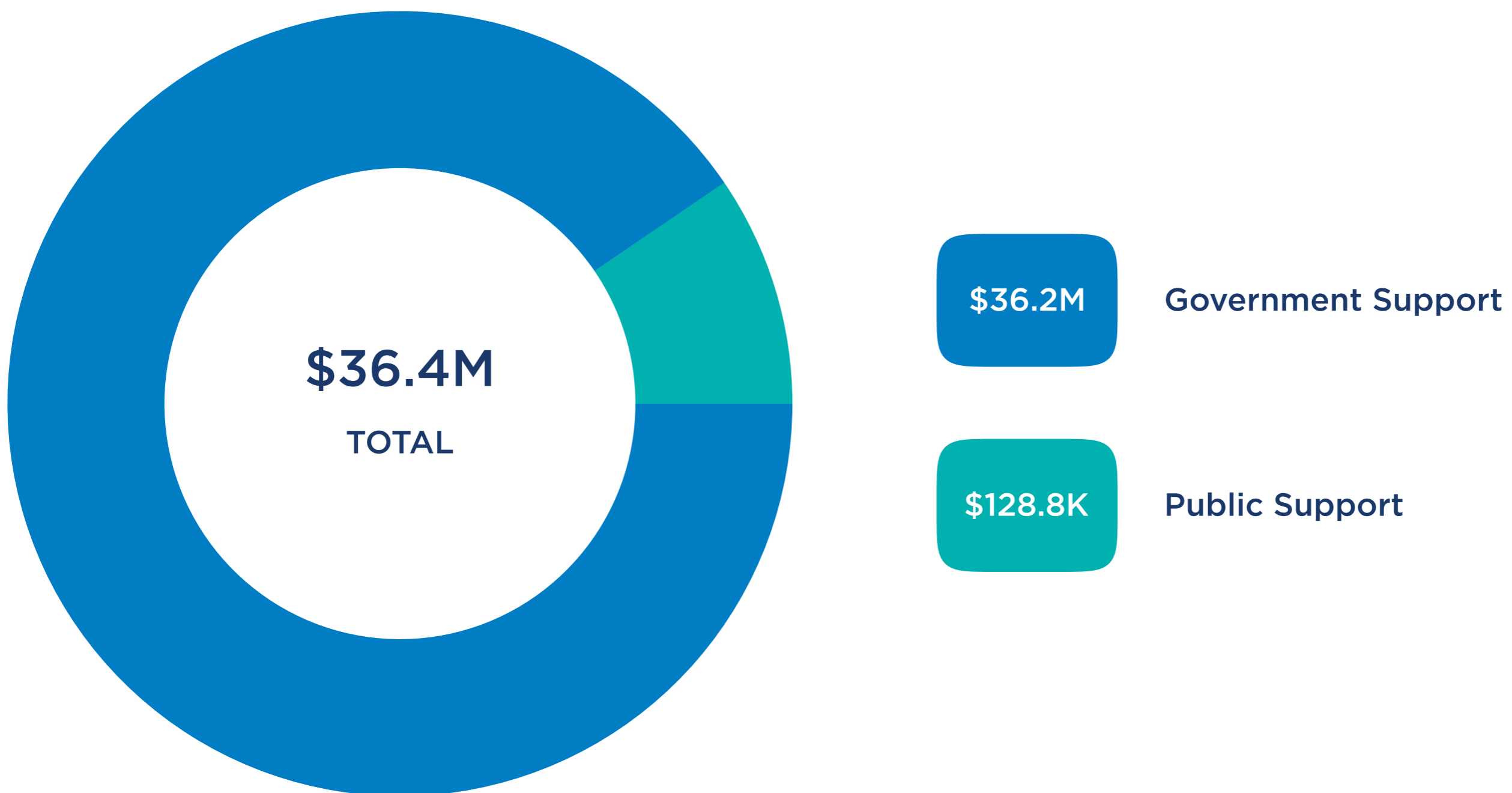
New York City Department of Health and Mental Hygiene
New York City Department of Homeless Services
New York City Human Resources Administration
New York State Office for People with Development Disabilities
New York State Department of Social Service

New York State Department of Justice - Victim Services
New York State Department of Children and Family Services
USDA - SNAP
US Department of Housing and Urban Development
US Department of Justice

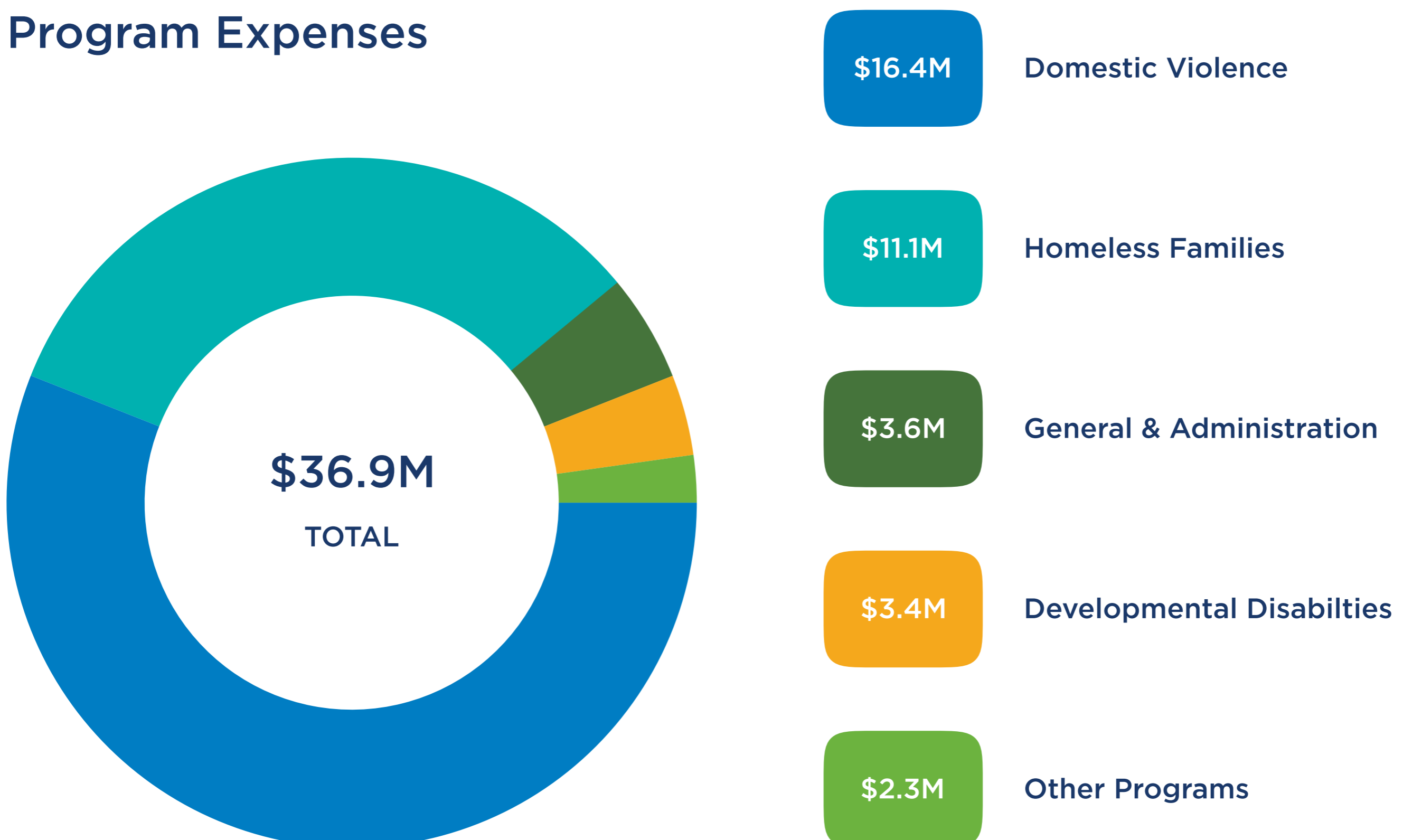
Financials

Audited Financials
January 1, 2020 - June 30, 2020

Revenue & Support



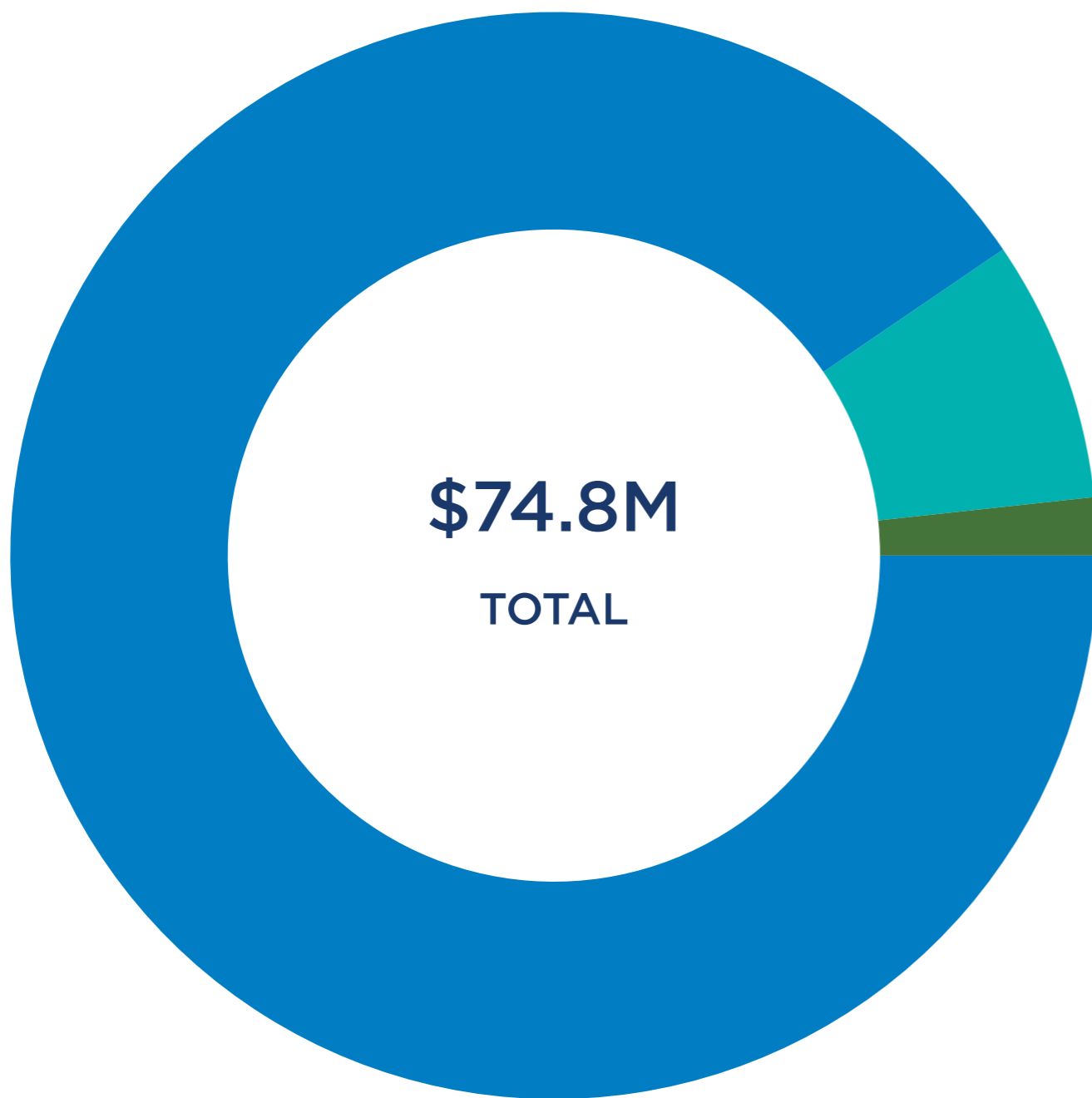
Program Expenses



Financials

Audited Financials
July 1, 2020 - June 30, 2021

Revenue & Support



\$73.5M

Government Support

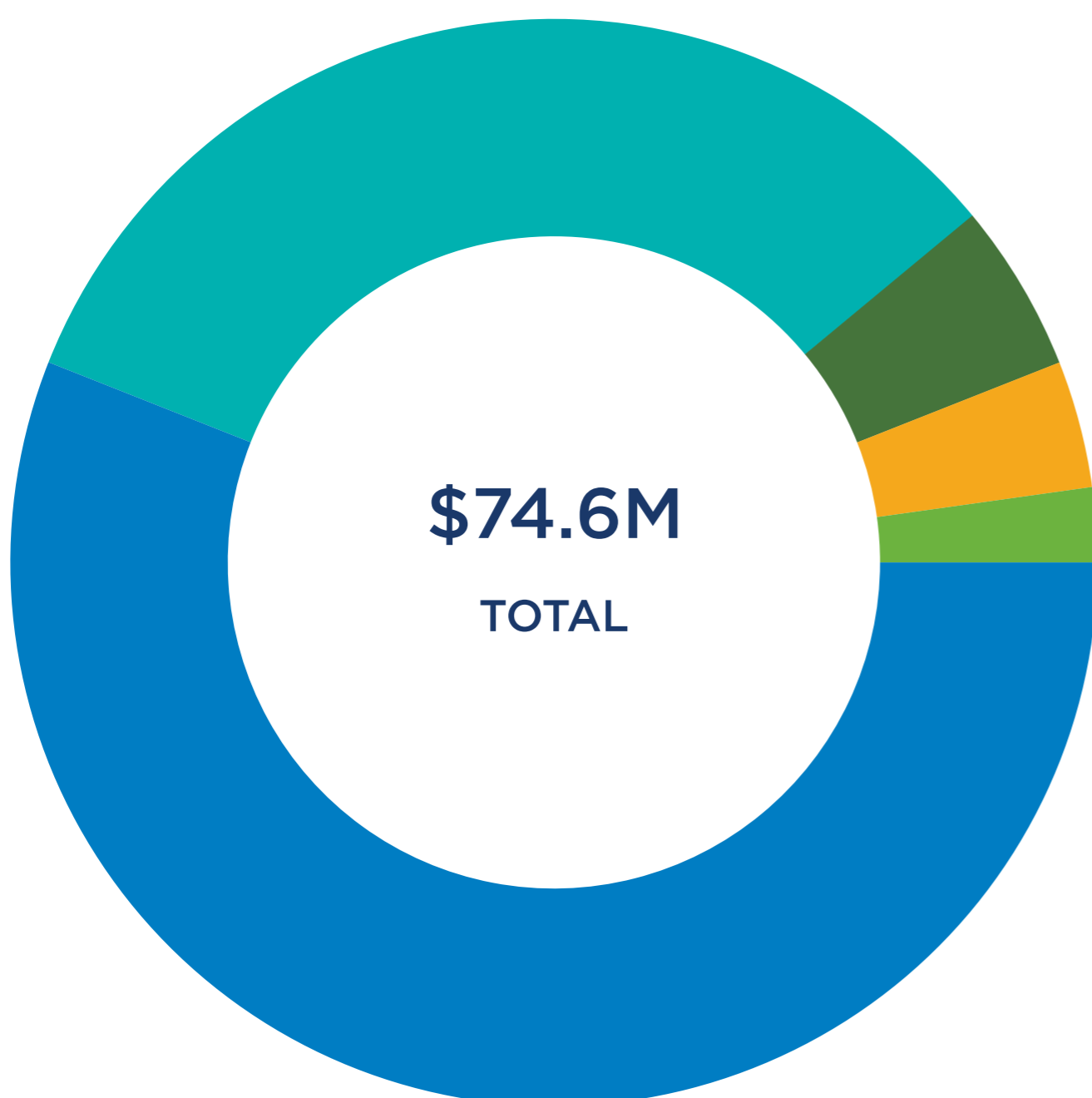
\$1.2M

Public Support

\$93.8K

Investments & Other Income

Program Expenses



\$32.5M

Domestic Violence

\$25.3M

Homeless Families

\$6.2M

Developmental Disabilities

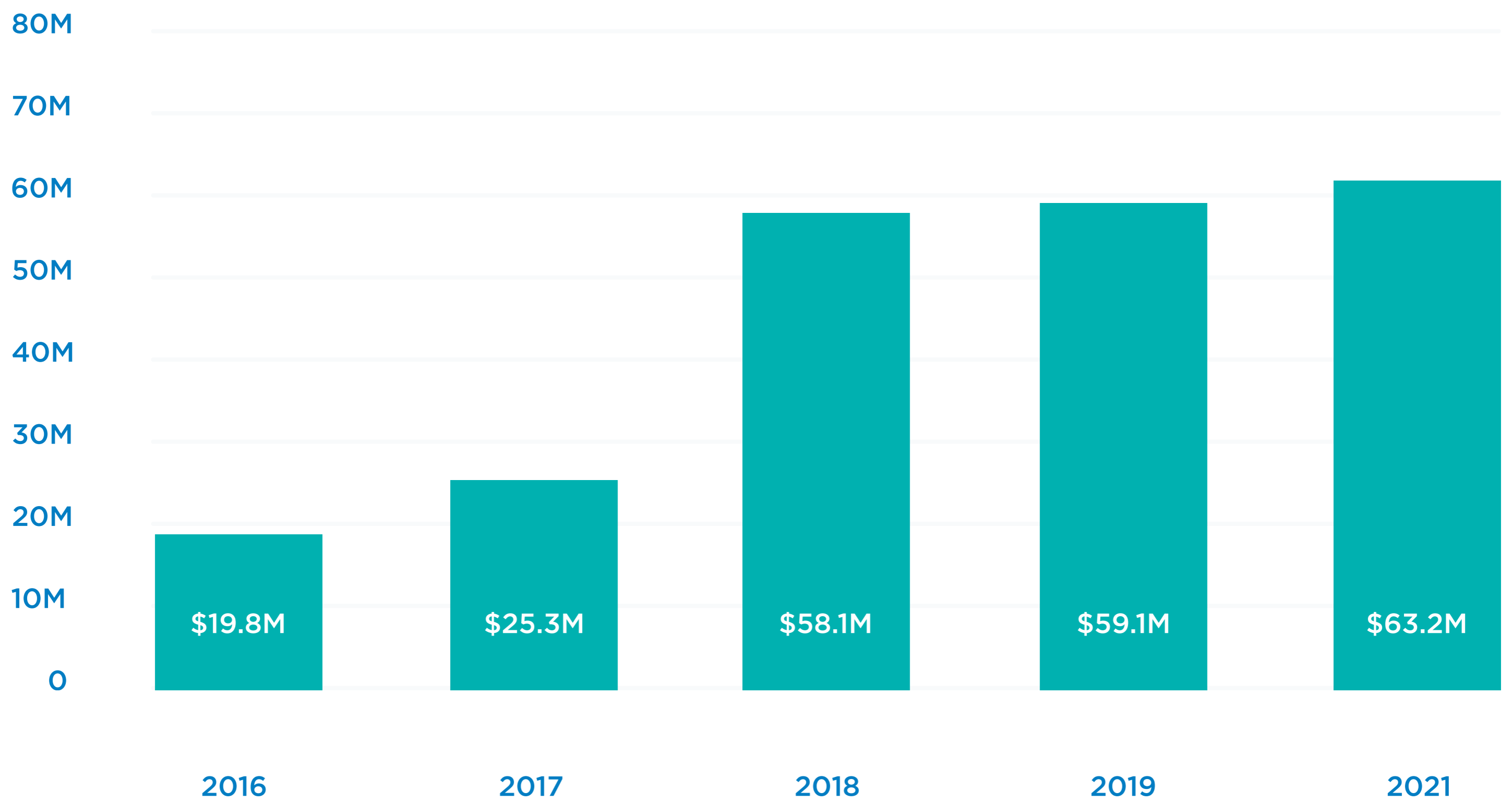
\$6M

General & Administration

\$4.4M

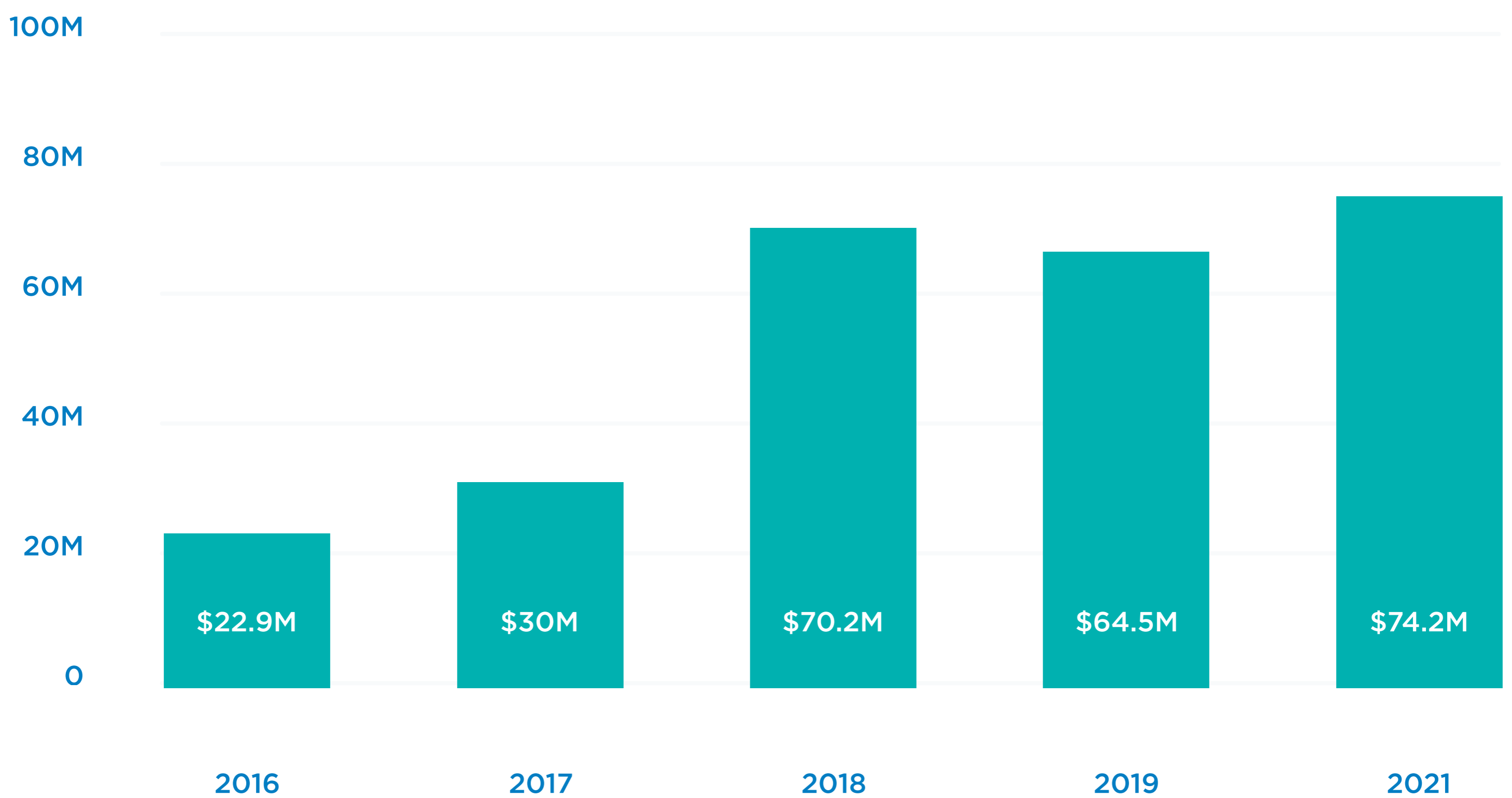
Other Programs

Assets



Due to a change from reporting by calendar year to fiscal year, there is no entry for 2020 in Assets and Revenue.

Income



Due to a change from reporting by calendar year to fiscal year, there is no entry for 2020 in Assets and Revenue.





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